

Human Factors & Ergonomics Society of Australia Inc.

## Good Work Design Problem-Opportunitybased based Solve Create Study context, Improve Human Innovate & Engage **Problems** Performance Opportunities **Optimise** tasks, work & jobs People Realisation Design Discovery Observe, interview, facilitate focus groups, Develop design concepts and articulate Business & supply chain integration, study ethnography & work variances, analyse features, simulate, iterate prototype trials, industry liaison, delivery, measurement, tasks & systems, conduct modelling determine agreeable trade-offs reflection, communication & celebration **Human Factors & Ergonomics** Society of Australia Inc.